

## How to Access the Payment PLA Detail Report

(Agency/FC Providers) (1/20/2022)

The **Payment PLA Detail** report is available in eXPRS to assist Agency and Foster Care providers track which payments have been used to recover funds from Provider Liability Accounts (PLAs) created when a paid claim is voided or corrected.

## Key things to remember about PLAs:

- The provider keeps the money they were paid for the original claim that was later corrected/voided.
- PLA recovery <u>does not</u> need to be from a claim for the same individual and/or service as the original claim that was voided for:
  - Agency providers future payments from any client and/or any service can be used to recover PLAs.
  - Foster Care providers future payments from any client at the same FC home can be used to recover PLAs.
- PLA recovery is 100% from future payments for:
  - DD Agency Providers
  - Child Foster Care providers
  - Other non-bargained Independent Providers
- PLA recovery amounts from future payments may vary depending on what is outlined in their Collective Bargaining Agreement for:
  - Adult Foster Care providers

The PLA Detail report will show information for each SFMA payment process date which voided claim created a PLA, and then which claim(s) were used to recover that PLA.

Users must have one or more of the following user roles to access this report:

- Provider Agency Claims Manager
- Provider Agency Claims Coordinator
- DD FC Claims Manager
- DD FC Claims Coordinator

## To access & run the **Payment PLA Detail** report:

1. Log in to eXPRS.

Login	
Login Name:	userID
Password:	•••••
1	Submit

2. From the left-hand, yellow navigational menu, click on *Reports* → *Payment PLA Detail*.

Client	•	Home					
Provider	•	My Notifications					
Contracts	•						
Prior Authorization	≯	Filtered By Type All	Noti				
Plan Of Care	≯						
Claims	≯						
Liabilities	→						
Reports	•	Client Enrollment	hm				
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Oregon Departme. * of H 500 Summer St. NE Salem, OR · 97301		CPA Unclaimed Balance					
		Outstanding Provider Liability					
		Payment Detail					
		Payment PLA Detail					
		Provider Payment Summary					
		Remittance Advice Remittance Advice Monthly					

3. You'll now be in the **Payment PLA Detail Report Criteria** page. The date range will be pre-populated with dates for the current biennium, but you can change the date range if you wish. No additional search criteria are needed by Agency or Foster Care Provider users, but additional criteria may be added, if desired.

Click **Submit** to run the report.



4. If data is available for the criteria entered, the report will return, separated into sections for each SFMA payment run processed.

The claim that was voided to create a PLA amount owed will be shown first, in **BOLD** text (outlined in **red** in the example below).

The claim(s) used to recover the PLA amount created by the voided claim will show below the voided claim (outlined in **green**).

The **Adjusted Amount** is the amount withheld/reduced from the claim to be used to recover the **Original PLA Amount**.

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Express Payment	vress Payment & Reporting System 7/1/2021 to 6/30/2023								
Run ID: 44**	**15								
DHS Contract	:1***6 Oreg	gon County							
Provider: 1***	***9 Ager	ncy Provider, Inc							
Service Eleme	<b>nt:</b> 49								
	Account ID	Reverse Eff. Date	Claim ICN	Effective Date	End Date	SE	Original PLA Amount	Payment Amount	Adjusted Amount
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							Total Adjustment Amount:		\$-334.24
Service Eleme	<b>nt:</b> 151								
	Account ID	Reverse Eff. Date	Claim ICN	Effective Date	End Date	SE	Original PLA Amount	Payment Amount	Adjusted Amount
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							Total Ad	ljustment Amount:	\$-1,321.78
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5. The report can be printed and/or exported to be saved as electronic files. Simply use the options in the report menu bar at the top.



6. If you would like to view more details on a specific PLA account, you can use the **Account ID** number from the report as a search criterion point to search for/view that PLA directly in eXPRS.

Use the <u>How to Read Provider Liability Accounts (PLAs)</u> user guide for instructions on how to find and view PLAs in eXPRS.

Express Payment & Reporting System				Payment PLA Detail 7/1/2021 to 6/30/2023				
Run ID: 44***	**15							
DHS Contract	:1***6 Oregoi	n County						
Provider: 1***	***9 Agency	Provider, Inc						
Service Eleme	ent: 49							
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